



AN EXELON COMPANY

Carim V. Khouzami

President & Chief Executive Officer
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110 West Fayette Street
Baltimore, Maryland 21201

March 15, 2023

President Valerie Sheares Ashby
University of Maryland, Baltimore County
1000 Hilltop Circle
Baltimore, MD 21250

Dear President Sheares Ashby:

BGE recognizes that you have experienced several electric service outages that have impacted the UMBC campus, with the latest occurring on Tuesday, March 14. As president and CEO of BGE, I assure you that we understand your frustration. You deserve not only an explanation, but a transparent overview of our efforts to address the cause of these outages and improve service reliability for UMBC students, faculty, and administrators going forward.

The March 14 outage was caused by a tree that fell onto power lines as a result of sustained winds in the Baltimore area. Though our crews restored service relatively quickly, we recognize that the length of the outage was nevertheless highly inconvenient for those on campus. The cause of previous outages, dating back several years, ranges from storm damage to equipment issues.

We are committed to increasing reliability and resiliency on the UMBC campus, and crews will be inspecting equipment this week to identify any opportunities to make repairs and routine upgrades that will help prevent potential outages from future storms and other disruptive events. We are also assessing trees and other vegetation around our equipment to support this effort. Additionally, BGE has identified a long-term solution to upgrade and increase the resiliency of the electric equipment serving the UMBC campus, and this work is expected to be completed by year end.

After the UMBC community returns from spring break, we welcome the opportunity to come to campus and have an open discussion to discuss what has happened and to answer any questions you may have.

Improving your electric service reliability is a top priority for BGE. The UMBC community shouldn't have to be concerned about losing power while studying, researching, and enjoying on-campus activities, and faculty should trust that the lights will stay on while they're preparing the next generation of leaders in UMBC classrooms.

Thank you for your patience as we address this critical electric service reliability issue.

Sincerely,

Carim Khouzami
President and CEO
BGE